LEADING WITH DATA
Dear Friends of PACE Rhode Island,

We are very pleased to offer this 2018 recap and shed some light on the unsung heroes and initiatives that make our program so effective.

We framed this year’s report based on the four key values that guide us - Independence, Innovation, Inclusion, and Improvement. These are the principles that underlie all our efforts and energized our “lead with data” quality improvement initiatives in 2018.

Leading with data was our effort to overhaul how our company captures, organizes, and reports clinical and other information. These measures were then used to better inform our decision-making and strategic planning efforts. Examples of our emphasis on data measurement will be found throughout this document.

Thank you for your interest and support of PACE-RI. We look forward to building upon our collective success!

Joan Kwiatkowski
Chief Executive Officer
PACE Organization of Rhode Island works with 12 institutions from all over Rhode Island. In our robust student intern program, we have helped over 161 students in 2018 develop skills and gain real world experience.

"PACE-RI welcomes students and believes its model of care and professional setting provide a unique educational opportunity. The organization is committed to creating meaningful placements and has found the experience benefits all involved."

Dr. Julie L’Europa
Assistant Professor, Salve Regina University

University Rhode Island • Rhode Island College • Providence College • Salve Regina University • Brown University • University New England • Community College Rhode Island • Rhode Island Nurses Institute • Simmons University • The Touro College & University System • University of Massachusetts

Clinical Professions
Pharmacy
Nursing (RN and LPN)
Nurse Practitioner
Physician (MD and DO)
Social Work (MSW and BSW)
Physical Therapy
Certified Nursing Assistant
Goal 1:  
State of the Art and Science  
Creation and implementation of a data dashboard and data comic

Goal 2:  
Marketing, Business Development, and Public Relations  
Received a grant from Tufts Foundation to strengthen the Primary Care Physician initiative in the community

Goal 3:  
Clinical and Financial Management  
Behavioral Health Committee completed an in-depth analysis on how an integrated behavioral health program should run

Goal 4:  
Client Engagement and Partners in Care  
Participant focus groups were facilitated to discover that participants require more communication from the team and a better understanding of their PACE care plans

“There is no shortage of opportunities for growth, especially as the National PACE Organization has ambitious plans for all PACE programs to grow census through the PACE 2.0 initiative. There is also power in knowledge – students, interns, and research opportunities are sources of data that we use in our planned progress.”

Joan Kwiatkowski  
Chief Executive Officer
<table>
<thead>
<tr>
<th>Independence</th>
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<tbody>
<tr>
<td><strong>37</strong></td>
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<tr>
<td>Matter of Balance participants since the program was first launched at PACE</td>
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<tr>
<td><strong>5</strong></td>
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<td>Different therapeutic programs offered to our participants</td>
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<tr>
<td><strong>110K</strong></td>
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<td>The amount of miles (estimated) that we put on our buses every year</td>
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<td><strong>“Our rehabilitation services focus on maximizing skills to maintain functional independence for mobility and activities of daily living for our participants living in the community”</strong></td>
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<tr>
<td>Melissa Simonian</td>
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<td>Rehabilitation/Wellness Manager</td>
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<tr>
<td><strong>250</strong></td>
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<td>Rides that PACE provides on a daily basis (including buses and vendors)</td>
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<tr>
<td><strong>26</strong></td>
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<td>Participants who successfully completed the Matter of Balance Program in 2018</td>
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<tr>
<td><strong>80%</strong></td>
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<td>Percent of participants who were more comfortable increasing level of activity after the Matter of Balance classes</td>
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<tr>
<td><strong>9</strong></td>
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<tr>
<td>Number of PACE buses that provide transportation services to our participants</td>
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In October, PACE Woonsocket hosted six candidates for political office providing our participants with a unique opportunity to ask questions that are important to them as voters. The candidates all gave prepared statements, addressing important topics for older voters in Rhode Island, followed by an open question and answer panel.

“...This event is part of an initiative to help our participants ‘get out the vote’ at every stage of life. The ideals and opinions of our participants are extremely important to us, and we encourage them to express themselves.”

Joan Kwiatkowski
Chief Executive Officer

In 1920, women received the right to vote when the 19th Amendment was ratified; 5
PACE participants were alive when this change happened.
Thank you to our donors & sponsors!

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Suzanne Gendron
Samuel Havens
Owen W. Heleen
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